

TAMMY FOSS, SENIOR MANAGER

Business and Technology Project Delivery
Organizational Effectiveness
IT, HR, PMO, ERP, L&D

CERTIFICATIONS

Certified Project Management Professional™ PMP, PMI

Certified Change Management Professional™ CCMP, ACMP

Certified Prosci™ Practitioner

Certified Scrum Master, Agile

SKILLS

Project Planning, MSAs, SOWs, Budgets, Vendors, Schedules, & Development

Stakeholder Meetings & Executive Presentations

Business Process Assessment & Optimization Changes

Communications, Messaging, Content & Development

Impact Assessments and Adoption Activities

Strategy & Vision Development

Technical Integration and Development for Data Platforms, CRM, ERP, and Contracts Management

EDUCATION

MBA, Project Management
Indiana Wesleyan University

Graduate Certificate, Organizational Behavior
Harvard University

BA, Marketing Communications
Pepperdine University

PROFILE

I am a Senior Program Manager for IT and HR technology readiness initiatives. I excel at leading cross-functional teams of executives, producers, data analysts, developers, and instructional designers through the full project life cycle from scoping to delivery, leveraging both Agile and Waterfall. I have extensive client facing and vendor management experience. My Organizational Change Management skill set includes leading stakeholders through current state assessments and defining requirements for future state. I deliver impact assessments, communication plans, training plans, and lead project activities across all workstreams reporting to the steering committee and sponsor. I am a specialist in business operational process, system, and tool changes. I work across the company to identify and build change agents that will ensure long term adoption across cultures and time zones.

I have relevant experience across Organizational Design, ERP, HR, Project Management Infrastructure, Knowledge Management, Business Processes, and IT initiatives. Continuous improvement is always a focus and I refine processes for measurable efficiencies. I demonstrate an ability to empathetically collaborate with partners up and down the organizational structure to understand and articulate needs, motivations, challenges, strategies, and solutions.

WORK EXPERIENCE – request an interview and my long form resume by emailing me: tammyfoss@live.com

Senior Manager Change Management for 6 UW Academy Units

University of WA, Finance Systems Transformation (Workday), 11/2022-current

Senior Manager, Stakeholder Engagement for Strategic Initiatives in Data & Analytics, Transformation Office, Regenerative Medicine, DEI, and Knowledge Management

Astellas Pharmaceutical, 06/2021-10/2022

Senior Program Manager for Marketing Data Platform Technology

Providence Health and Services, 10/2019-11/2020

Director for Learning and Development Delivery and Business Operations (ILT, WBT)

MediaPRO 05/2018-08/2019

Director for Agency Operations, Project Infrastructure, and Forecast Management, Change Lead (ERP, PMIS, HRIS, CRM)

Accenture-Yesler 07/2015-02/2018

Senior Program Manager for Verizon Wireless Marketing Automation Campaigns

Oracle Marketing Cloud 09/2012-05/2014

Director, Project Delivery for Microsoft Marketing & Communications

Wunderman Thompson 09/2007-08/2012

TOOLS

Microsoft 365, Teams App, Visio, PowerPoint, MSFT Project, SharePoint, Jira, Confluence, Asana, Basecamp, Workday, Mavenlink, Wrike, Smartsheet, Trello, Zoom, Slack, Salesforce, Netsuite, Intacct, WordPress, Adobe Photoshop, InDesign, Premier, Kaltura